

**CLAVERACK RURAL ELECTRIC COOPERATIVE, INC.  
WYSOX, PENNSYLVANIA 18854**

**POLICY BULLETIN NO. B-15**

**SUBJECT: STRAY VOLTAGE COMPLAINT PROCEDURE**

**POLICY:**

The Cooperative shall provide a uniform procedure for all member neutral to earth voltage complaints.

**RESPONSIBILITY:**

President & CEO

**PROCEDURE:**

At a date mutually agreed upon, the cooperative will visit the premises and investigate possible stray voltage problems with cooperative facilities, and will assist the member in investigating stray voltage concerns on member owned wiring and equipment.

The Cooperative's investigating personnel shall decide what equipment, procedures, measurements and tests are appropriate for each investigation on a case by case basis and in consultation with, as may be appropriate under the circumstances, cooperative management and/or outside resources.

Upon completion of the investigation the Cooperative will provide the results to the member and may encourage the member to address any suspected or identified problems on member owned wiring or equipment. The Cooperative will address, as it deems appropriate, any concerns that are related to cooperative facilities.

**SOURCE:** Adopted by board resolution on March 19, 1985.  
Revised by board resolution 9/19/95; 9/16/98, 11/20/06.  
Reviewed by Bylaw & Policy Committee on 6/30/89.