I REALLY love this time of year. There is something magical that seems to happen from Thanksgiving through the first of the new year. It’s a time of family, friends, celebration, lights, music and reverence.

And even though we’re entering the winter season, which is not my favorite, the holidays seem to hold off the inevitable cold, dark days of January. As the year comes to a close, it’s also a time to reflect and look forward to next year.

2021 was a year of ups and downs for many of our members, as the COVID-19 pandemic continued. It’s safe to say it affected us all in some way.

For me and my family, the pandemic hit home very personally when we lost my father to COVID-19 in February. My dad really loved Christmas. He especially enjoyed telling the story about the Christmas after my 16th birthday, when my parents bought me my first car: a battleship-sized 1967 Ford LTD.

They hid a package with the keys to the car in our Christmas tree, and when I finally opened it and realized my first car was in the garage, I ran upstairs so fast that I cleared 13 steps in two leaps! Though my wife, Angie, never quite fell in love with that green Ford the way I did, we both agree that it was not really about the car anyway.

While 2021 got off to a difficult start for my family, it was also the beginning of an exciting new professional chapter for me as I was selected as Claverack’s seventh CEO. What an honor! Now, nearing the conclusion of my first year, it’s become clear what a privilege it is to lead such an excellent organization.

Maybe it’s a bit of bragging, but as the year has gone by, I have become convinced that we have the most dedicated, talented and principled employees around. Whether it was our linemen and engineering and support staff working around the clock to restore your power during the numerous storms of the past year or our member services team compassionately helping those who were financially impacted by the pandemic keep the lights on, our employees proved they are the best throughout 2021.

As we look forward to 2022, it is awesome to know that our team will continue to serve you, our members, as we always have. I am looking forward to watching that talent and dedication lead new ventures like our broadband project and the completion of our next-generation advanced-metering infrastructure project.

Hopefully, 2022 will see the COVID-19 pandemic fade in the rearview mirror. We are also excited about the possibility of holding an in-person annual meeting and other member-engagement events.

As we put a bow on 2021, I would be remiss if I did not thank you for the numerous words of support and acts of kindness that you have shown us throughout a trying year. It means a lot to our employees.

Wishing you and yours a happy holiday season filled with family, friends and joy — and maybe even a green 1967 Ford LTD.
Drive-through light displays in Wyoming, Susquehanna counties aim to brighten holidays

TWO AREA golf courses served by Claverack are teeing-up Christmas cheer by hosting dazzling drive-through holiday light displays through the end of the year.

Stone Hedge Golf Course in Tunkhannock, owned by Claverack members Karen Force and William Ruark, and Tall Pines Players Club in Friendsville, owned by Claverack member Adam Diaz, have again converted portions of their golf courses into festive winter wonderlands, brightening the holidays for thousands of visitors from across the region. The two golf courses are not affiliated in any way, and each offers a unique treatment of their lighting displays and associated holiday offerings.

Both drive-through light displays were slated to open in November and will operate daily through Dec. 31. Following are the particulars and event highlights for those interested in viewing the displays and supporting our co-op member golf courses this holiday season.

Festival of Lights at Stone Hedge
Stone Hedge Golf Course
55 Stonehedge Drive, Tunkhannock,
Hours: Sunday-Thursday, 5 to 9 p.m.; Friday and Saturday, 5 to 10 p.m.
Length of lighting display trail: 2.5 miles
Time to view display: Typically 35 to 55 minutes
Number of displays: Approximately 500, featuring more than 4 million lights.
Years in operation: 5
Cost: Monday-Thursday, $25 per vehicle; Friday-Sunday, $30 per vehicle.
Highlights: The river display, which features more than 250,000 lights, and the heavy equipment displays.
New for 2021: Flower display, Paw Patrol display, Sesame Street 50th anniversary display and a tribute to 9/11, featuring the Twin Towers and the words, “Never Forget.” The 9/11 display was constructed by the Stone Hedge grounds crew to mark the 20th anniversary of the Sept. 11, 2001, terrorist attacks.
Other activities: Outdoor pavilion featuring free s’mores, family-friendly food and local vendors. Due to social distancing guidance, visits with Santa Claus and the holiday train excursion will not be offered this year.
For more information: Visit playstonehedge.com or the Stone Hedge Facebook page or call 570-836-5108.

Tall Pines Forest of Lights
Tall Pines Players Club
628 Kinney Road, Friendsville
2021 Schedule: Open daily, Nov. 26 to Dec 31. Closed, Nov. 29 and 30; Dec. 6, 7 and 24.
Hours: 5 - 9 p.m.
Length of lighting display trail: 1 mile
Time to view display: Typically 30 to 45 minutes
Number of displays: 75, including a new programmable light section with several thousands dancing lights
Years in operation: 3
Cost: $25 per vehicle, up to 8 passengers; $50 per vehicle, 9-15 passengers.
Highlights: Light displays featuring local landmarks.
New for 2021: The return of Santa’s Workshop, which did not take place in 2020 due to COVID-19; an option to view displays via a new passenger train, the Endless Mountains Express.
Other activities: Santa’s Workshop at Tall Pines Station, featuring pictures with Santa, snacks, crafts and s’mores (masks required for unvaccinated visitors); Tall Pines restaurant will be open and offering a special Forest of Lights menu (reservations required).
For more information: Visit tallpinesplayersclubllc.com or Tall Pines’ Facebook page or call 570-553-4653.
**All About Eve**

A low-maintenance vehicle

By Brian Zeidner  
Director of Member Services

A LOT of members have asked about how we care for Eve, the nickname given to our electric car. As we’ve had the car for over a year now, I’d like to talk about the annual upkeep and maintenance costs associated with ownership of an EV.

Over the past 12 months, we have had to rotate the tires. That’s it. The only fluids in the car are windshield washer fluid and brake fluid. There is no engine oil, no transmission fluid, no power steering fluid, no coolant. There aren’t even any grease fittings. As a result, we have not had to check the fluids or schedule and pay for oil changes and lubrication.

Eve has been an impressively low-maintenance vehicle. Other than tire rotations and an annual inspection, the car requires very little attention.

We did discover that we needed to be selective when choosing a service station to rotate the car’s tires. Because the batteries are located in the very bottom of the car, the mechanic has to be very careful when positioning the jack or lift to avoid damaging the batteries.

The Model 3 does not even come with a spare tire. If we experience a flat, we will need to call a roll-back truck to take the car to a tire shop. That makes preventive tire care a priority.

When we bought Eve, the Tesla representative explained that because of the technology built into the car, many of the problems that might be encountered could be corrected remotely by a Tesla programmer. In fact, many of the “options” available on the car involve paying for the enabling of a function that has already been installed. This seemed foreign to a guy whose first car was a 1970 Ford Maverick with no power steering and no glove box!

The representative also explained that, if needed, Tesla can send a service technician right to us to fix a problem at our location. However, we were disappointed recently when we had to schedule the replacement of a tail light that has a moisture problem and were required to drive the vehicle to Henrietta, N.Y., for the repair.

Member Services representative Lynn made the trip to the Tesla service center for the tail light repair and will share the experience with you in next month’s issue of *Penn Lines.*

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**Energy assistance program offers help with heating bills**

**IF YOU NEED** assistance paying your heating bills or have a heating emergency, help may be available through the Low Income Home Energy Assistance Program (LIHEAP).

LIHEAP helps families living on low incomes pay their heating bills in the form of a cash grant. Households in immediate danger of being without heat can also qualify for crisis grants.

A cash grant is a one-time payment sent directly to the utility company or fuel provider and credited on your bill. These grants range from $500 to $1,500 based on household size, income and fuel type. These grants do not have to be repaid.

Crisis grants are available to help those who have emergency situations in which they are in danger of being without heat. Those situations include: having broken heating equipment or leaking fuel lines; lack of fuel; having utility service terminated; or being in danger of not having fuel or having service terminated. Crisis grants are sent directly to the vendor or utility.

If you have a heating emergency or for more information about LIHEAP, call your county assistance office or the toll-free LIHEAP hotline at 866-857-7095.

You can apply for energy assistance directly through COMPASS, the state’s online health and human services benefits application site, by visiting compass.state.pa.us.

Below are the income guidelines for acceptance into the program:

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<th>Household Size</th>
<th>Maximum Income (before taxes)</th>
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<tr>
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</tbody>
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Add $6,810 for each additional member of the household
Season’s greetings from all of us at Claverack

PRESIDENT & CEO:
Steve Allabaugh

BOARD OF DIRECTORS:
Charles Bullock, Danise Fairchild, Dr. Robert Faux, Robert Fearnley, Angela Joines, Gary Hennip, Charles McNamara, Timothy Tewksbury, Anthony Ventello

EMPLOYEES:

Co-op gift certificates make great stocking stuffers

Still looking for holiday gift ideas? Gift certificates from your electric co-op make an ideal holiday stocking stuffer.

Give the gift of electricity to that hard-to-buy-for relative or to the family down the road struggling to make ends meet. A Claverack gift certificate could brighten the holidays for someone in your life.

Simply fill out this form and return it to Claverack with your check for the amount of the gift.

Recipient’s Name: ______________________________________________________
Address: ______________________________________________________________
City: __________________ State: _______ Zip: __________________
Claverack Account Number: ____________________________________________
Amount of Gift: ______________________________________________________
From: _________________________________________________________________
Address: ______________________________________________________________
City: __________________ State: _______ Zip: __________________
Phone Number: _______________________________________________________
Mail the certificate to: _________________________________________________

SmartHub: Manage your account from anywhere

SmartHub, Claverack’s online bill payment and account management program, lets you manage all aspects of your account online or with your mobile device.

WITH SMARTHUB, YOU CAN:
► View bills online
► View billing history
► Change account information
► Receive billing and outage notifications
► Pay your bill online using your checking account, credit or debit card
► Receive a paperless bill
► Access your account info on your smartphone or tablet
► Report power outages

Signing up for SmartHub is easy. Visit our website, claverack.com, click on the “Pay Bill” button on the left side of your screen and follow the registration instructions. The SmartHub mobile app is available for download through your app store.

It’s your last chance to win $50 off your next bill!

Each week in December, we’ll give one lucky member who uses SmartHub a $50 credit toward their next bill.

Make sure to update your contact info so we can reach you.
You can do this right on SmartHub!