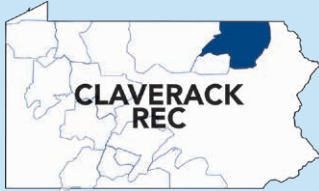


Claverack Rural Electric Cooperative

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

CLAVERRACK REC

32750 Route 6
Wysox, PA 18854
570-265-2167
800-326-9799

Email: mail@claverack.com
Website: <https://claverack.com>

BOARD OF DIRECTORS

- Gary L. Hennip, Zone 4**
Chair
570-250-2200
- Danise C. Fairchild, Zone 1**
Vice Chair
570-265-3599
- Timothy T. Tewksbury, Zone 6**
Secretary/Treasurer
570-833-2320
- Angela S. Joines, Zone 3**
Vice Secretary/Treasurer
570-756-4979
- Charles R. Bullock, Zone 7**
570-280-8470
- Dr. Robert R. Faux, Zone 2**
570-574-3531
- Robert W. Fearnley, Zone 5**
570-278-2288
- Charles R. McNamara, Zone 8**
570-553-4385
- Anthony J. Ventello, Zone 9**
607-765-2615

Steven G. Allabaugh
President & CEO

STAFF

- Annette L. Koder, *Executive Assistant*
Nicholas J. Berger, Sr. Director, *Engineering and Operations*
Jennifer W. Jones, *Chief Financial Officer*
Brian F. Zeidner, *Director, Member Services*

OFFICE HOURS

Monday through Friday
7:30 a.m. - 4 p.m.

Casey M. Wood, *VP, Communications*
C&T Enterprises, Inc.



ENTERPRISES, INC.

C&T Enterprises, Inc. is a jointly owned subsidiary of Claverack (Wysox, Pa) and Tri-County (Mansfield, Pa) Rural Electric Cooperatives. C&T provides shared management and support services for the two parent electric cooperatives, the cooperatives' telecom affiliates of Revolution Broadband and Tri-Co Connections, and C&T's subsidiary utilities of Wellsboro Electric Co. (Wellsboro, Pa), Citizens' Electric Co. (Lewisburg, Pa), and Valley Energy (Sayre, Pa), a natural gas distribution company.

Looking Forward to 2025



STEVEN G. ALLABAUGH

I'M CONVINCED THERE ARE FEWER days in each passing year. It seems like just yesterday I was writing about our plans for 2024, and now we are looking forward to 2025. It couldn't possibly have been 365 days ago! They say time goes faster as you get older, but being busy also makes time fly. And at Claverack Rural Electric Cooperative (REC), we are busy. We have big plans for our members this year that focus on strengthening our infrastructure, reducing outages, expanding services and improving communications while keeping our rates affordable.

In 2025, Claverack REC will continue its commitment to investing in electric infrastructure to ensure reliable service now and in the future.

This includes upgrading more than 10 miles of three-phase power lines and focusing on lines that interconnect our substations to improve redundancy and backup capabilities. We are also adding at least 10 more SCADA-enabled line devices across our system. These devices, integrated into our fiber-optic network, will allow us to monitor and control parts of the system in real-time, leading to quicker response times and faster restoration during power outages. This effort is supported by the Grid Resilience and Innovation Partnership and the Grid Resilience Grants (GRG) we received in 2024, totaling nearly \$9 million.

We will also continue our work to ensure the reliability and safety of our system by conducting more than 7,300 drone pole inspections. These inspections help us spot potential issues before they become bigger problems. Additionally, we will perform structural tests on more than 6,000 poles to safeguard they can safely deliver power to our members.

Vegetation management is a fundamental challenge for any rural electric distribution system. Claverack is concluding a major effort to combat the devastation caused by the emerald ash borer, resulting in the removal of nearly 50,000 dead trees that threatened our electric grid. With the support of our members, we completed this work in less than three years. In 2025, we will expand this effort with a key project supported by the GRGs. We'll be performing a systemwide vegetation assessment using satellite technology to reduce the risk of tree-related outages by identifying at-risk locations.

Our fiber-optic buildout is another priority this year. We will be expanding into Susquehanna and Wyoming counties with more than 300 miles of fiber planned for installation. This will give approximately 2,974 additional members access to Revolution Broadband service through our subsidiary, Claverack Communications LLC. This initiative is helping to bring high-speed internet to more members who have been left in the "digital darkness." Reliable internet access is as essential as reliable electricity, and we are proud to help close the digital divide.

As we move forward with our plans, our top priority is safety. We will again participate in the NRECA Rural Electric Safety Achievement Program. A team of safety and industry experts will evaluate our facilities, work procedures and processes, and provide improvement recommendations. Everyone at the cooperative is involved in this program because our employees not only take care of our members but we also take care of each other.

We know how important it is to keep you informed, so we will focus on improving our member communications this year, too. We expect to launch a new, more user-friendly website to make finding the information you need easier. Based on feedback from our member survey, we will also refine our use of email, text messaging, social media, and written communications, including *Penn Lines*, to keep you updated on outages, news, and anything that affects you.

Also, as we look forward to the coming months, I want to address concerns about rising electric generation costs in our region. Although we are living in a time of high prices for nearly all goods and services, we have good news. Claverack's rate impact will

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FROM THE PRESIDENT & CEO

Continued from page 14A

be much smaller than many investor-owned utilities in the region, which are anticipating double-digit generation rate increases in 2025. Our partnership with Allegheny Electric Cooperative, Inc., our wholesale energy supplier in Harrisburg, and their combination of owned generation resources and prudent market purchases has kept our generation costs low.

We anticipate a modest rate increase on the distribution side, but we will also remove the \$5 accelerated ash removal charge (AARC) on the January billing (**this is the bill members will receive in February**). This will offset much of the increase. For the average residential customer using 960 kilowatt-hours per month, we anticipate the overall rate change, including both generation and distribution, to be less than a 5% increase. We are still finalizing budgets and rates, but once approved, updated rates will be available on our website and included in the message on the front of your bill.

We are excited about our plans for 2025 and beyond, and we deeply appreciate your support as we work to improve reliability and expand access to the services you depend on while keeping rates affordable.


Thanks for being part of our cooperative family. Here's to 2025! 🍷



STEVEN G. ALLABAUGH
PRESIDENT & CEO

Attention!


**Update to
Pay-by-Phone
Number**




Effective Nov. 1, our
pay-by-phone number has changed.

**The new phone number is
855-940-3871**

This change will provide our members with a better experience when securely paying their Claverack or Revolution bill by phone. Easily store payment information, change credit card expiration dates and manage other details at your convenience!



Claverack Rural
Electric Cooperative, Inc.



CO-OP OFFERS SCHOLARSHIP OPPORTUNITIES TO STUDENTS AT THE COMMONWEALTH UNIVERSITY OF PENNSYLVANIA - MANSFIELD

Students attending the Commonwealth University of Pennsylvania - Mansfield (CU - Mansfield) are invited to apply for a scholarship available for the 2025-2026 academic year from Claverack Rural Electric Cooperative (REC).

To be eligible for consideration, students must meet the following criteria:

- ▶ They must be enrolled full-time at CU - Mansfield.
- ▶ They must demonstrate financial need.
- ▶ They must be a Claverack REC member or a dependent of a member.
- ▶ They must demonstrate leadership, citizenship and positive character traits.

Students may apply at claverack.com/mansfield-foundation-scholarship.

Claverack REC endowed the scholarship fund at Mansfield University, now part of the state's Commonwealth University system, in 2000. The goal is to provide financial assistance to Claverack REC members or their dependents who are pursuing higher education goals.

A member of the Pennsylvania State System of Higher Education, CU - Mansfield has a long-standing tradition of enrolling students from the cooperative's service territory.

FINANCIAL ASSISTANCE AND BILL-PAY OPTIONS

Claverack Rural Electric Cooperative (REC) offers a variety of financial assistance and bill-payment options for members experiencing difficulties keeping up with rising energy costs.

Levelized billing. Participants in this program receive a monthly bill based on the average of the previous 12 month's billing history. The billed amounts will vary each month, but the high and low bill amounts experienced throughout the year are "levelized" so members can better budget electric bill costs.

Payment arrangement plans. Members who are behind on their electric bills can catch up on past-due bills over a specific timeframe that has been agreed upon with the cooperative.

Claverack H.O.P.E. This program assists eligible members struggling to pay their electric bills. Donations from Operation Round-Up, our member-to-member program, and escheats monies from unclaimed capital credits comprise this fund. Claverack partners with Trehab Community Services to administer this program.

Emergency financial assistance. Claverack REC can direct members to outside sources to assist with energy costs. Assistance may be available through the federal Low Income Home Energy Assistance Program (LIHEAP), as well as various agencies and organizations based in the county where a member resides.

Please contact our office at 800-326-9799 so we can help you determine the best way to keep up with energy costs. We also offer a variety of energy conservation and efficiency tips on our website, claverack.com to help you save on energy expenses, so be sure to check them out as well.

PAiD Plan

As a Claverack REC member, you can sign up for our automatic payment option and have your payment taken directly from your checking or savings account or charged to your Visa/MasterCard on your payment due date.

The Payment Automatically Drafted (PAiD) Plan is a great way to pay your bill. It saves you time, checks, and stamps and ensures your payment is never late.

If you would like to sign up for this program, visit SmartHub and click on the following: Bill & Pay/Auto Pay Program (accessible from our website or via the mobile app). Follow the instructions to enter the account information you want to use to automatically pay your bill on the due date each month.